


Customer Portal Existing Customer How-To

Here's a step-by-step guide for setting up your customer portal account if you're an existing Murphy's On-Site Customer.

If we've worked on your RV before, you already have an account it just needs to be activated on our end. Please send us an email with your name and email you would like to use to service@murphyrvrepair.com and we will activate your account.

Once we've activated your account you'll receive an email at the address you provided with instructions to login and create your password. Below is a look at the email you'll receive.

Your online account information for Murphy's On-Site RV Repair & Cleaning LLC Inbox x

 **service@murphyrvrepair.com** service@murphyrvrepair.com via servicefusion.com
to me ▾

Hello Markus Murphy

Below are your login credentials for our online web portal where you can schedule service, request free estimates and review your account history.

URL: <http://app.totalism.com/murphysonsite>

Username: mmurphy2950@gmail.com

Password: _____

Should you have any questions or concerns, please give us a call or send us an email.

Thank You,
Murphy's On-Site RV Repair & Cleaning LLC
[715-325-2950](tel:715-325-2950)

Now that your logged in you can submit a service requests, estimate requests or look at past invoices. Within your account you can also see any open unpaid invoices, there is an option to pay the invoice with a credit card right in the customer portal.

If you would like to change your password visit the My Profile & Preferences tab below.

 Home Screen

 Service History

 Stored Addresses

 My Profile & Preferences

 Schedule Now!

 Request Estimate Now!

If you have any issues with your customer account please contact us at service@murphyvrepair.com